cleftosmile
Mission Smile

ANNUAL REPORT 2024-2025



CHAIRPERSONS' MESSAGE





Dear Friends

As we look back on Mission Smile's journey during this period under review, we are overwhelmed with gratitude and pride. This has been a year marked by remarkable achievements, profound compassion and the unwavering generosity of so many.

We have continued to extend healing hands to those in need, bringing hope, dignity, and transformation to countless children and young adults. Our mission to provide free cleft surgeries has not only endured but flourished. Together, we proudly reached the milestone of 49,330 life-changing surgeries, each one a smile restored, a life transformed.

This success would not have been possible without the steadfast support of our donors, partners, volunteers and our Board of Trustees. We also remain deeply indebted to the Government of Assam, the Hon'ble Chief Minister, and the Health Minister, whose guidance and encouragement have been invaluable. To our medical and non-medical volunteers and supporters your selfless dedication, tireless service, and unwavering belief in our cause continue to be the driving force behind every milestone we achieve and every smile we create. As we move forward, let us carry with us the spirit of compassion, solidarity, and hope that defines Mission Smile. Together, we will continue to touch lives, heal hearts, and spread smiles, *i.e.*, one child, one family, one community at a time.

"Compassion unites us, kindness empowers us, and together we create a world full of smiles"

---Dr Tarun Sahni And Jayanto Narayan Choudhury

EXECUTIVE SUMMARY



WHO WE ARE

Mission Smile is an FCRA-approved nonprofit organization dedicated to changing the lives of children born with cleft lip and palate. Our purpose is clear yet deeply transformative i.e., to deliver holistic cleft care that goes beyond surgery to include speech therapy, dental treatment, and essential nutritional support. Guided by compassion and collaboration, we are committed to empowering every child with a cleft to smile with confidence and embrace a future filled with opportunities.

OUR MISSION

A Cleft-free India

OUR VALUE

Delivery based on the values of the equality, dignity and empowerment

OUR VISION

Provide compassionate comprehensive cleft care

Key Achievements

22 Outreach Centres Pan India

25,000+ Surgeries at GC4

160 Medical Missions

49,000+ Surgeries all over India

BOARD OF TRUSTEES



Dr Tarun Sahni
Director -Advent HealthCare Pvt Ltd



Jayanto Narayan Choudhury
Director General of Police (Retd.)



Ranjit Barthakur
Founder and Chairman Balipara Foundation & GMS



Ketaki Goswami
Advocate
Supreme Court of India



Dr Anjana Malhotra
Medical Director
South Eastern Railway
Central Hospital Kolkata



Sunil Talwar
Chairman of Rapier Family office LLC



Dr Ramkumar Venkateswaran
Former Professor & HOD
KMC Manipal



Joyshree Das Verma
Honorary Consul of Israel, North East India

MEDICAL COUNCIL



Dr Rashmi Taneja
Chairperson



Dr Tarun Sahni
Member



Dr Anjana Malhotra
Member



Dr. Manish Mukul Ghosh
Member



Dr Ramkumar Venkateswaran
Member & Chief Medical Officer

EXECUTIVE TEAM



Conrad Dennis
Chief Executive Officer



Dr Hiteswar Sarma
Medical Director
GC4

GC4's activities in FY 2024-2025

This exceptional public–private partnership in Guwahati is recognized as the world's largest comprehensive cleft-care centre. It performs an average of 1,600 surgeries annually, with a total of over 25,400+ life-transforming procedures completed to date.

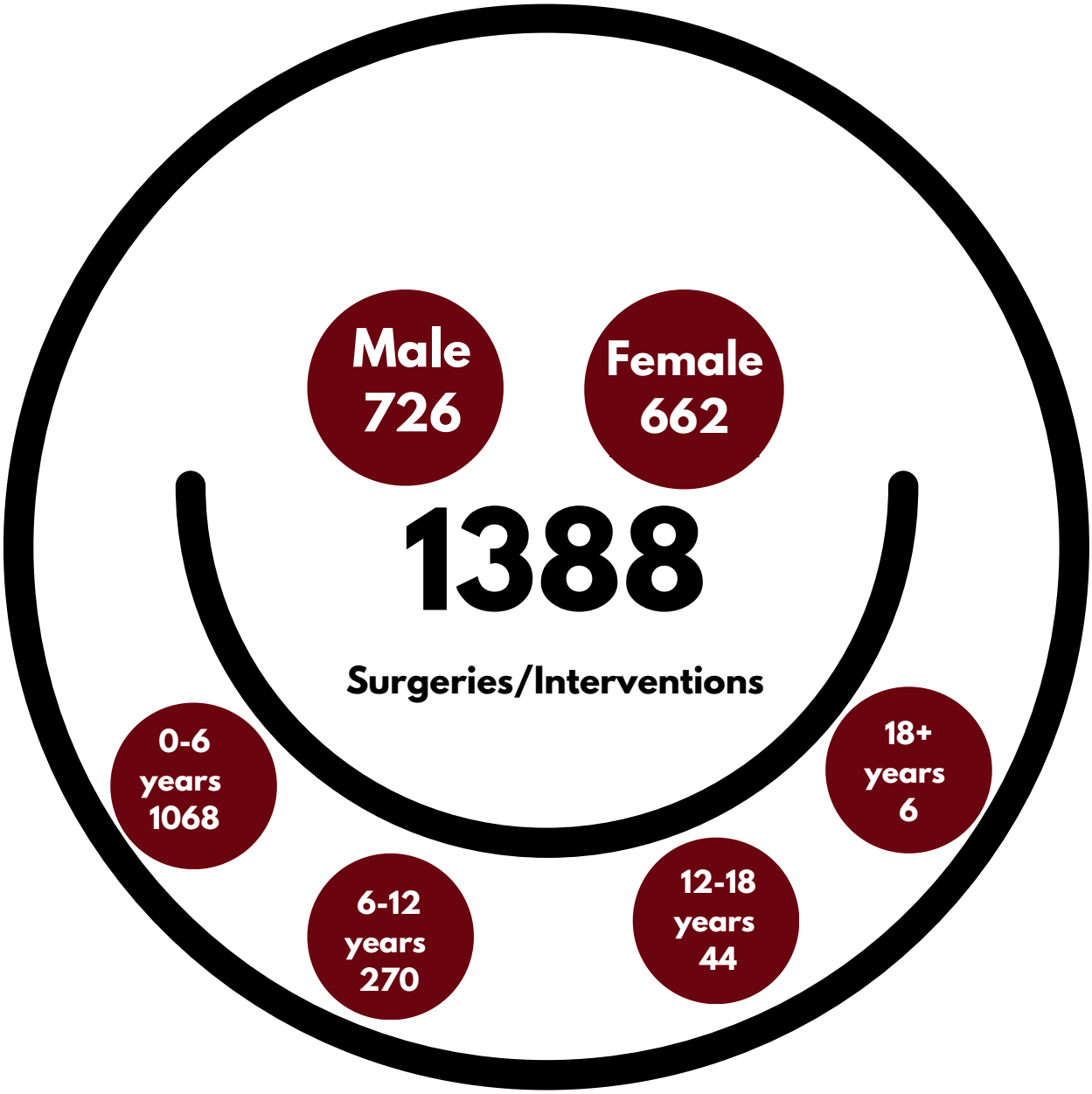
Renowned not only for its excellence in patient care but also as a premier training hub, the Centre has awarded CSTP (Cleft Surgical Training Program) fellowships to more than 100 surgeons from around the world. With steadfast support from the state governments of Assam, Meghalaya, and Tripura, the Centre primarily serves the children and families of North-East India, celebrating the achievement of 25,000 milestone surgeries.

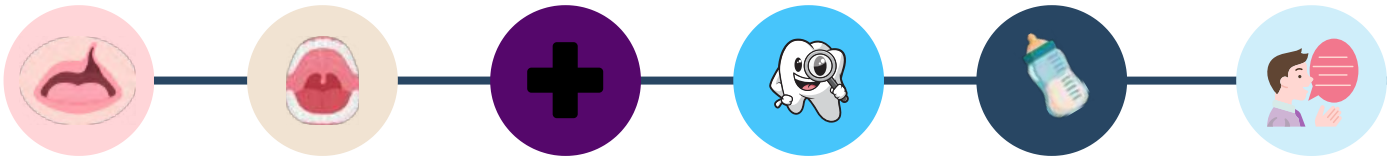


Guwahati Comprehensive Cleft Care Centre main entrance



GC4 Patient Statistics





Cleft Lip
733

Cleft Palate
634

Others
21

Dental
707

Nutrition
65

Speech
1214

A Landmark Achievement in Cleft Care- 25,000 Life-Changing Smiles at GC4 (Guwahati Comprehensive Cleft Care Centre)



We are proud to spotlight a monumental achievement at our Guwahati Comprehensive Cleft Care Centre (GC4): the completion of 25,000 safe, free corrective surgeries, a beacon of hope radiating across Northeast India.

The GC4 Celebration at Taj Vivanta, Guwahati was a heartfelt tribute to this remarkable milestone. The event showcased scintillating performances from children who once faced cleft challenges, now brimming with newfound confidence. Renowned personalities like Papon and Miss Japan graced the occasion, adding warmth and celebrity to our cause.

We were honored by a message from Chief Minister Dr. Himanta Biswa Sarma, whose visionary support has been pivotal. The evening honored the dedication of GC4's medical and support staff, the leadership of Ranjit Barthakur and the strategic partnership of the Assam Government and National Health Mission.

Our deepest gratitude extends to our volunteers, board members and generous corporate partners, including IOCL, whose unwavering support enabled this extraordinary achievement.

This milestone is more than a number; it's a symbol of compassion, collaboration and transformation. Every child who smiled after surgery is a testament to the power of collective purpose, bringing dignity, health and joy to lives.



GLIPMSES OF CELEBRATIONS OF 25,000 SMILES AT GC4 (GUWAHATI COMPREHENSIVE CLEFT CARE CENTRE)



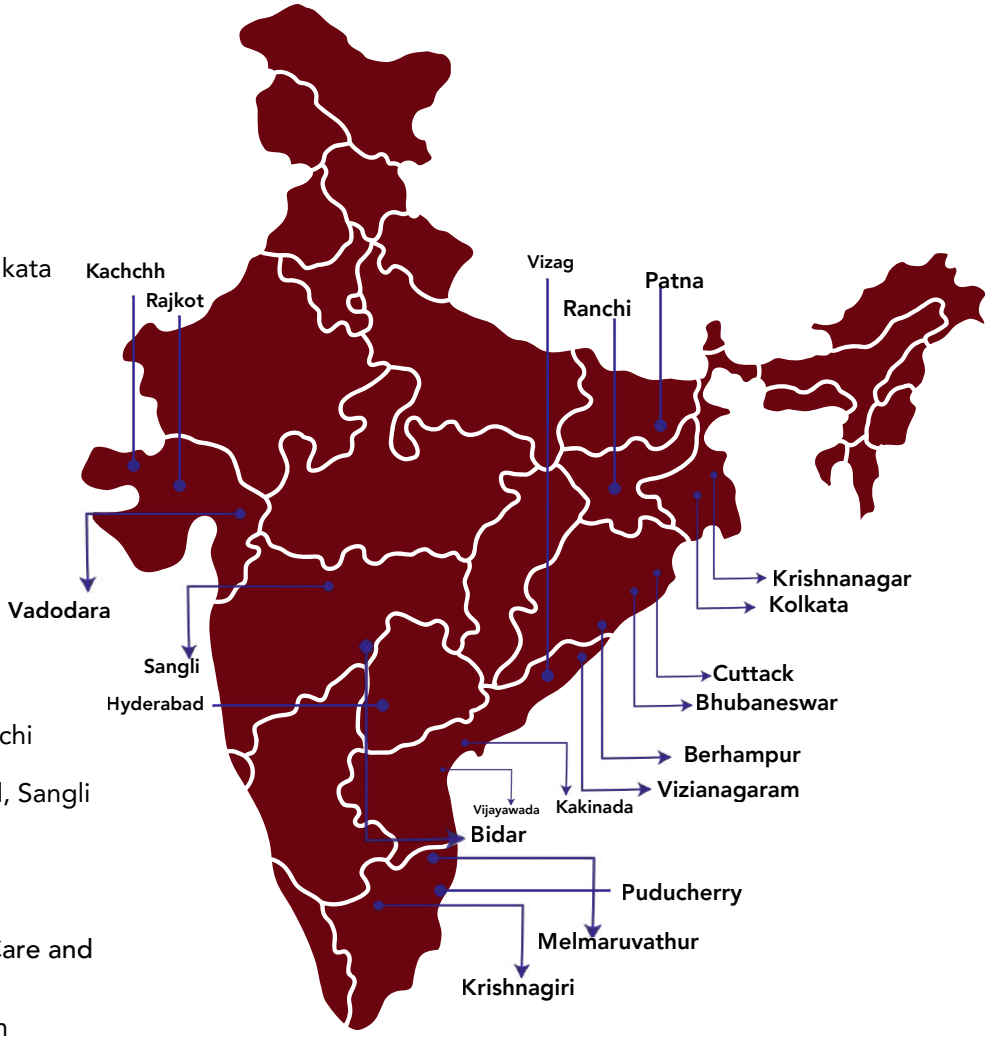


OUTREACH CENTRES

2024-2025

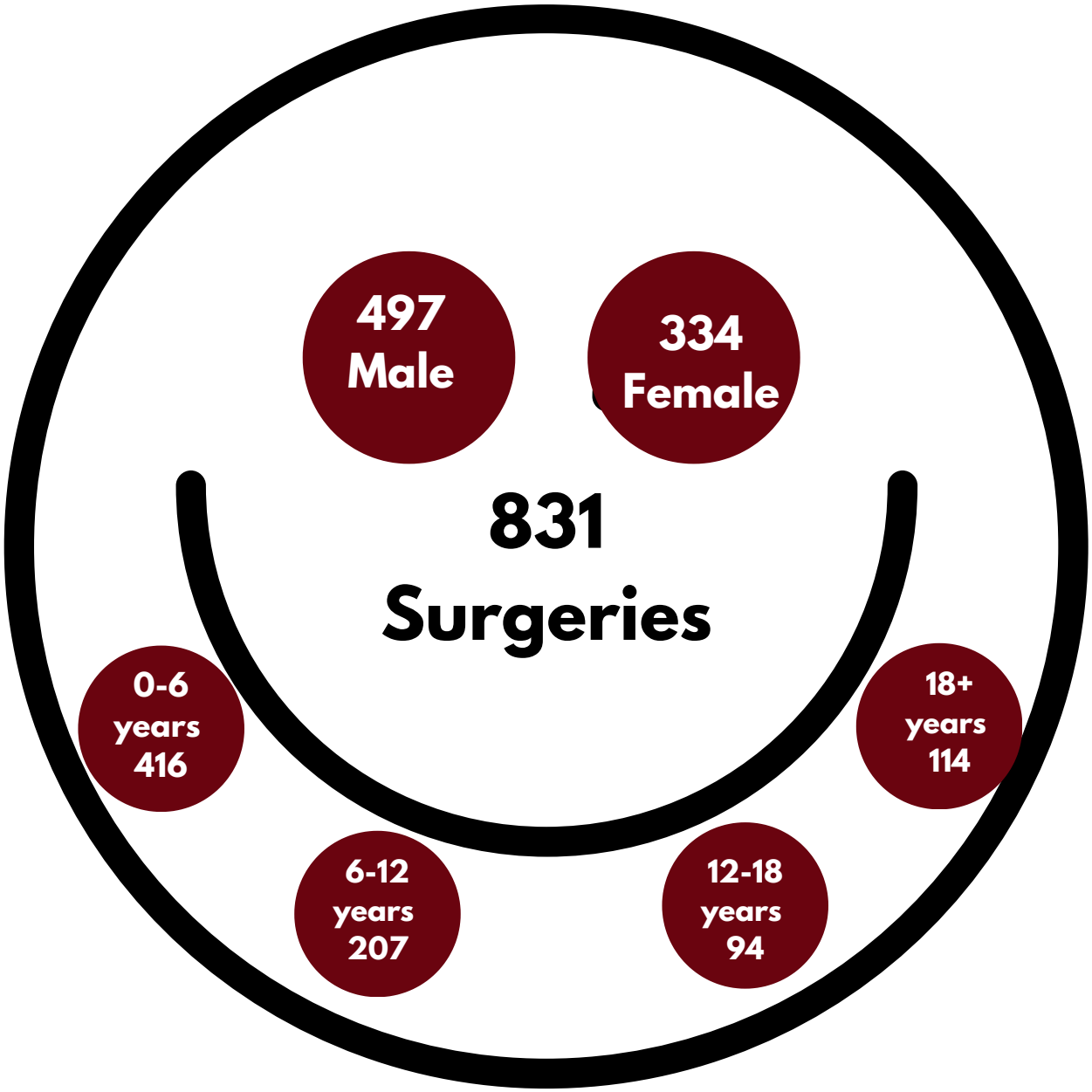
22 Outreach Centres across India spread over at Berhampur, Bhubaneswar, Bidar, Cuttack, Hyderabad, Kachchh, Kakinada, Kolkata (3), Krishnagiri, Krishnanagar, Melmaruvathur, Puducherry, Patna, Ranchi, Rajkot, Sangli, Vadodara, Vijayawada, Vizag and Vizianagaram in partnership with local Hospitals. The credentialed medical volunteers of Mission Smile conducts surgeries in these Centres throughout the year. A total of 831 surgeries were done in outreach Centres during this FY.

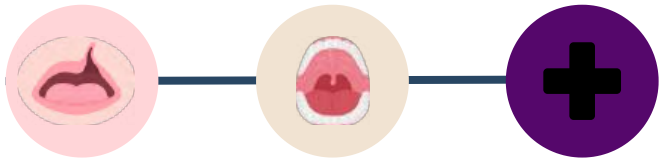
- Christian Hospital, Berhampur
- Hi-Tech Medical College and Hospital, Bhubaneswar
- Vasu Hospital, Bidar
- Heritage Healthcare, Cuttack
- Butterfly Hospital, Hyderabad
- Divine Hospital, Kachchh
- Government General Hospital, Kakinada
- Metro Railway Hospital, Kolkata
- South Eastern Railway Central Hospital, Kolkata
- Techno India Dama Hospital , Kolkata
- Shree Arunachala Hospital, Krishnagiri
- Hiramani Memorial Hospital, Krishnanagar
- Adhiparasakthi Hospital, Melmaruvathur
- Curis Hospital, Patna
- New Medical Centre, Puducherry
- Gokul Hospital, Rajkot
- Devkamal Hospital & Research Centre, Ranchi
- Sushruta Plastic Surgery and Burns Hospital, Sangli
- Isha Multispecialty Hospital, Vadodara
- Government General Hospital, Vijayawada
- Gayatri Vidya Parishad Institute of Health Care and Medical Technology, Vizag
- Tirumala Medicover Hospitals, Vizianagaram



Outreach Centre Patient Statistics

2024-2025





Cleft Lip
388

Cleft Palate
383

Others
60

OUR CENTRE HEADS ACROSS INDIA



Dr Anjana Malhotra
Kolkata (SERCH)



Dr. Manish Mukul Ghosh
Kolkata & Krishnanagar



Dr. Sangram Patra
Bhubaneshwar



Dr. Varun Ramachandra
Vadodara



Dr. Abhitosh Debata
Cuttack



Dr. Rammohan Kumar
Krishnagiri



Dr Anant Sinha
Ranchi



Dr Kapil Patil
Bidar



Dr. S Sakthivel
Puducherry &
Melmaruvathur



Dr. Biswajit Mishra
Berhampur



Dr Dhaval Bariya
Rajkot



Dr. Avinash Patil
Sangli



Dr Ratna Bhushan
Kakinada



Dr Prabhakar Margam
Hyderabad



Dr Jyothshna
Vijayawada

MEDICAL MISSIONS

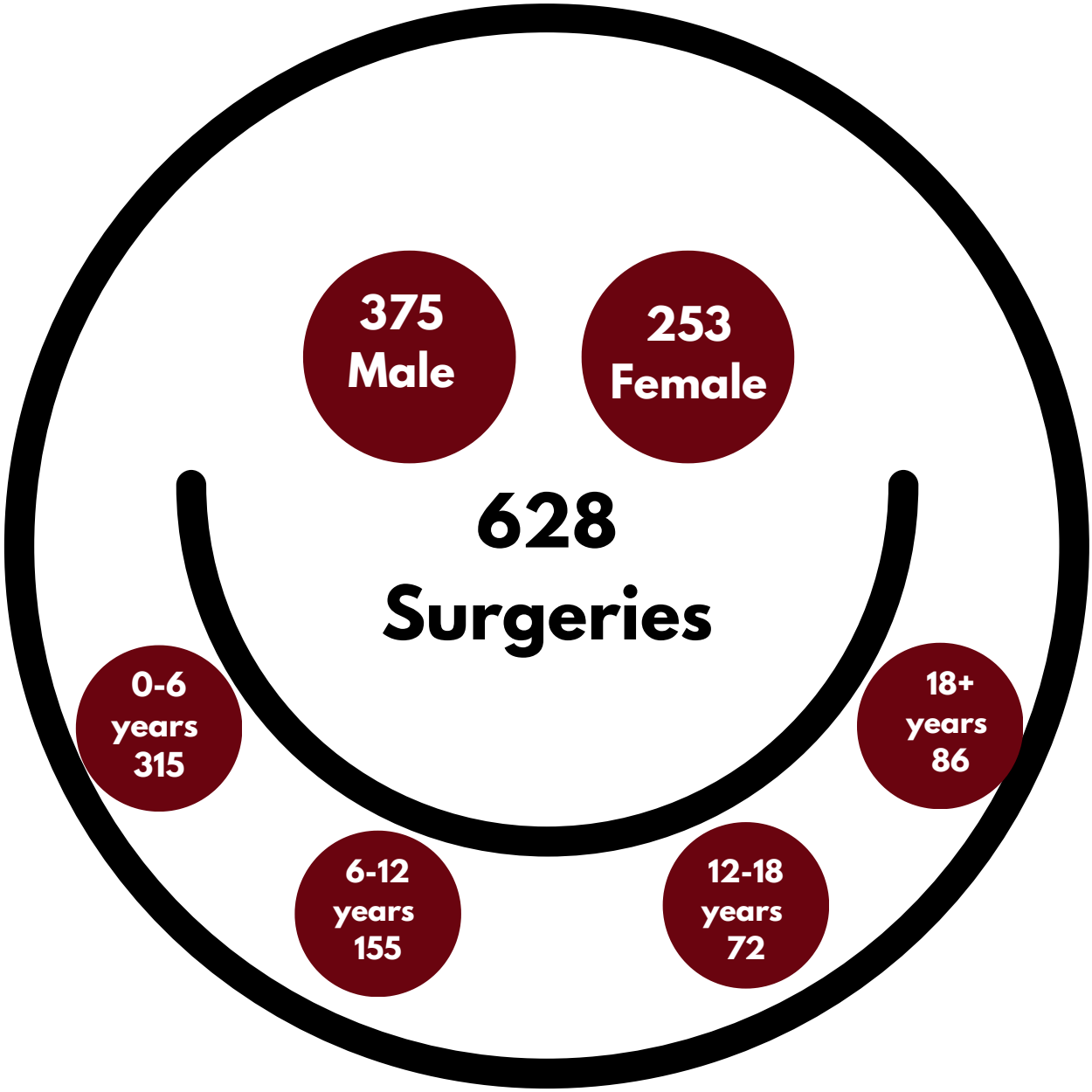


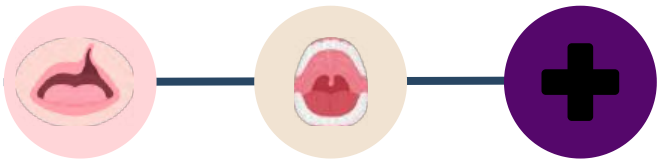
In the financial year 2024–25, Mission Smile carried out 14 successful medical missions across Andhra Pradesh, Gujarat, Karnataka, Kerala, Madhya Pradesh, Odisha, Uttar Pradesh and West Bengal. These life-changing interventions were made possible by the generous support of our major partners: the Muthoot Pappachan Foundation, Swarnalata Motherson Trust and Indian Oil Corporation Ltd.. Together, we reached some of the most underserved communities in the country, bringing free cleft-care services and renewed hope to hundreds of children and families.





MISSION PATIENT STATISTICS





Cleft Lip
293

Cleft Palate
290

Others
45

CELEBRATING 3000TH LIFE-CHANGING SMILES WITH MUTHOOT



In the quiet village of Anakapalli, Andhra Pradesh, baby Shek Sameera was born with a cleft lip and palate. Her father, Shek Bhaseer, a mute knife sharpener, and her mother, Basheeramma, were overwhelmed by fear and sorrow. Surrounded by age-old beliefs, the family thought Sameera's condition was caused by an eclipse a "curse" they didn't know how to heal.



With barely enough income to survive, they never imagined that help would reach them. But hope arrived when a Mission Smile camp coordinator visited their area and informed them about our Cleft Care Surgical Mission in Vizag, supported by the Muthoot Pappachan Foundation.

Sameera was taken to the camp and what happened next became a historic moment. With her successful surgery, Sameera became our 3000th cleft patient operated on in partnership with Muthoot Pappachan Foundation across India.

Performed by our senior plastic surgeon Dr. Manish Mukul Ghosh, Sameera's surgery was a complete success. Her smile, once hidden, now shines bright and confident.

Her family, once gripped by despair, is now filled with gratitude and joy. Sameera's story reminds us that when love, care, and timely support come together, miracles happen.

Sameera's smile is not just our 3000th success - it's a symbol of hope, healing, and the power of partnerships.

Shivanshu's New Smile: A Journey from Fear to Hope



In the small town of Hinjilicut in Ganjam, Odisha, little Shivanshu was born. A precious baby boy with a cleft lip. For his parents, Tikina and Mamata Badatya, the joy of welcoming their child was overshadowed by fear and uncertainty. They worried about his future, how he would eat, speak, or smile and most importantly, how they could ever afford the treatment their 7-month old son needed.

Fate changed course when the Rashtriya Bal Swasthya Karyakram (RBSK) team, along with our dedicated patient recruitment volunteers, reached out to the family. They informed them about Mission Smile's free cleft surgery camp at Berhampur Christian Hospital, organized in partnership with the Swarnlata Motherson Trust. For Tikina and Mamata, this news was a ray of hope. Without hesitation, they began their journey to Berhampur, carrying nothing but determination and love for their son.

At the camp, Shivanshu was examined by our team of skilled surgeons and compassionate medical staff. Soon, the day of the surgery arrived. With precision, care, and unwavering commitment, our doctors performed the life-changing operation. The procedure was a success.

The very next morning, when Shivanshu's mother saw her baby's transformed face for the first time, her eyes welled up with tears of joy. She couldn't find the words to express what she felt but her smile spoke volumes. She softly said, "Whoever supported us in this journey, we are truly grateful to them."



Today, Shivanshu's new smile is more than just a change in appearance, it's a promise of a brighter future. He will now grow up without the barriers that once stood in his way, ready to laugh, speak, and live with confidence.

A child's smile is the most powerful gift, one that carries hope, joy, and endless possibilities. And for Shivanshu, this smile marks the beginning of a beautiful new chapter in life.

Challenges Faced & Our Resilient Response



During FY 2024–25, Mission Smile faced a formidable setback: our long-standing CSR partnership with Colgate-Palmolive under the “Smiles for Life” initiative came to an unexpected end as they realigned their CSR priorities. This shift directly impacted our capacity to deliver around 400 free cleft surgeries annually, a moment that could have severely derailed our mission. We turned this setback to our advantage. Leaning into our core values, we mobilized rapidly. We sharpened our outreach and activated our robust network of supporters. Through persistent engagement and authentic storytelling, we attracted new donors and forged strategic alliances to fill the gap.

Looking ahead, our hope burns brighter than ever. We deeply value the synergy and mutual passion that defined our work with Colgate-Palmolive, and we are confident that this natural alignment will bring us back together. We remain optimistic and proactive in rekindling our collaboration believing that in due course, we will once again unite in delivering transformative, life-changing care.



FINANCIAL REPORT 2024-25:



MISSION SMILE
RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR 01-04-2024 to 31-03-2025

Receipts	Amount (Rs.)	Amount (Rs.)	Payments	Amount (Rs.)	Amount (Rs.)
To Balance B/f			By Auditor's Remuneration		149,800
Balance with Bank	23,698,920		By Administrative Expenses		8,531,431
Cash in Hand	6,604	23,705,524			
			By Expenses for Object of the Trust		
To Donations			Project Expenses		93,600,793
Domestic Funds Received	87,856,514				
FCRA Funds Received	8,862,991	96,719,505	By Purchase of Fixed Assets		468,678
			By Increase in Loans and Advances		
To Interest Received					
Interest on FCRA	122,710				
Interest on Income Tax Refund	221,097				
Interest on Corpus	110,720		By Change in Stock of Medicines and Consumables		619,370
Interest on Domestic Accounts	1,375,078	1,829,605			
To Other Income		314,691			
To Sale of Investment		247,377			
To Decrease in Loans and Advances		2,256,578			
To Increase in Current Liabilities		495,339	By Balance C/fd		
			Balance with Bank	22,188,943	
			Cash in Hand	9,604	22,198,547
TOTAL		125,568,619	TOTAL		125,568,619

As per our Report of even date attached.

For Anay Gogte & Associates
Chartered Accountants

(A. R. Gogte)
Proprietor
M.NO. 037046
FRN: 158785W
Place : Mumbai
Date : October 13, 2025

ANAY GOGTE & ASSOCIATES ★ MUMBAI ★ CHARTERED ACCOUNTANTS

MISSION SMILE ★ MISSION SMILE ★

For Mission Smile

Trustee

Place : New Delhi
Date : October 13, 2025

MISSION SMILE ★ MISSION SMILE ★

For Mission Smile

Trustee

Place : New Delhi
Date : October 13, 2025



Our Benefactors

অসম চৰকাৰ
GOVERNMENT OF ASSAM

Government of Meghalaya
सत्यमेव जयते
Shillong

सत्यमेव जयते
त्रिपुरा सरकार

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NATIONAL HEALTH MISSION
राष्ट्रीय स्वास्थ्य मिशन

muthoot
Blue is Belief

Colgate

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10 Years
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BRIGHT FACES
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Mission Smile

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Sector V, Salt Lake City, Kolkata 700091
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Ishwar Nagar, Mathura Road New
Delhi 110065

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