clefttosmile Mission Smile

ANNUAL REPORT 2025-2026



JOINT CHAIRPERSONS' MESSAGE





Dear Friends

This year, Mission Smile's journey has been shaped by a simple yet powerful belief: every child deserves the chance to smile with confidence, eat without difficulty, speak freely, and live with dignity.

With the shared commitment of our donors, partners, medical teams, volunteers, and supporters, we have continued to bring quality cleft care closer to children and young adults who would otherwise remain without access to treatment. I am proud to share that Mission Smile has now completed 52,043 free cleft surgeries, creating life-changing possibilities for thousands of children and their families.

Behind every surgery is a story of courage, a family that travelled far in hope, a child who received timely care, and a community that stood beside them. These stories remind us that our work goes beyond surgery. It is about restoring health, confidence, opportunity, and the joy of belonging.

We sincerely thank the Government of Assam, Government of Tripura and Government of Meghalaya for their continued encouragement and support. We also extend our heartfelt appreciation to our Board of Trustees, donors, partner hospitals, medical and non-medical volunteers, and every individual who contributes their time, expertise, and compassion to Mission Smile.

As we look ahead, our resolve remains strong. We will continue working towards a future where no child has to live with an untreated cleft simply because of financial or geographical barriers.

Together, we are not only changing smiles, we are changing futures.

"Together, we heal not only faces, but hearts, families and futures"

---Dr Tarun Sahni And Jayanto Narayan Choudhury

EXECUTIVE SUMMARY

Key Achievements

52,000+
Surgeries all over India

Every number represents a child,
a family and a renewed future.

19
Outreach Centres Pan India

178
Medical Missions

26,000+
Surgeries at GC4



MEET THE TEAM

National Program Team



GC4 Team



Finance and Funding



WHO WE ARE

Mission Smile is an FCRA-approved nonprofit organization dedicated to changing the lives of children born with cleft lip and palate. Our purpose is clear yet deeply transformative i.e., to deliver holistic cleft care that goes beyond surgery to include speech therapy, dental treatment, and essential nutritional support. Guided by compassion and collaboration, we are committed to empowering every child with a cleft to smile with confidence and embrace a future filled with opportunities.

OUR MISSION

A Cleft-free India

OUR VALUE

Delivery based on the values of the equality, dignity and empowerment

OUR VISION

Provide compassionate comprehensive cleft care

BOARD OF TRUSTEES



Joint Chairperson
Dr Tarun Sahni
Director -Advent
HealthCare Pvt Ltd



Joint Chairperson
Jayanto Narayan Choudhury
Director General of Police
(Retd.)



Chairman Emeritus
Ranjit Barthakur
Founder and Chairman
Balipara Foundation & GMS



Dr Anjana Malhotra
Principal Chief
Medical Director
South Eastern Railway



Sunil Talwar
Chairman of Rapier
Family office LLC



Dr Ramkumar Venkateswaran
Former Professor & HOD
KMC Manipal



Joyshree Das Verma
Honorary Consul of Israel,
North East India



M. R Das
Former Executive Director (HR)
Indian Oil Corporation Ltd. (IOCL)



Sanjay Singh
Former Executive Director, Centre for
Microfinance and Livelihoods,
Tata Trusts

MEDICAL COUNCIL



Dr Rashmi Taneja
Chairperson



Dr Tarun Sahni
Member



Dr Anjana Malhotra
Member



Dr. Manish Mukul Ghosh
Member



Dr Ramkumar Venkateswaran
Member & Chief Medical Officer



Dr Hiteswar Sarma
Medical Director
GC4

EXECUTIVE TEAM



Conrad Dennis
Chief Executive Officer



Dr Hiteswar Sarma
Medical Director
GC4

GC4's activities in FY 2025-2026

The Guwahati Comprehensive Cleft Care Centre (GC4) is a pioneering initiative of Mission Smile and operates through a successful Public-Private Partnership (PPP) model, bringing together the expertise of the healthcare sector and the commitment of the development sector to provide comprehensive cleft care services. Located in Guwahati, the centre serves patients from across Northeast India, offering free, high-quality surgical treatment along with speech therapy, dental care, nutrition support, and psychosocial counselling. During FY 2025–26, GC4 performed 1,144 cleft surgeries, continuing its mission to restore smiles and transform lives. As of March 2026, the centre has completed a cumulative total of 26,647 cleft surgeries. Through its integrated care model and strong partnerships, GC4 remains a beacon of hope for children and families affected by cleft conditions across the region.









GC4- NEW CENTRE

- **The Government has allotted us 9,000+ sq. ft. on the 3rd floor of the newly under construction Mahendra Mohan Choudhury Hospital at Guwahati, Assam.**
- **The new hospital is slated to be ready by December 2026.**
- **At present, lifts, Sewage Treatment Plant, Power, Gas Pipelines, Medical waste disposals has yet to be operationalised.**
- **Our work continues to set up the new GC4.**

MAIN ENTRANCE



WORK STATION



OPD AREA



OT- AC DUCTING BEING FITTED



RECOVERY AREA



PRE- POST WARD



GC4 Patient Statistics

1,144

Surgeries/Interventions

Male	Female
600	544

0–6 years	6–12 years	12–18 years	18+ years
498	387	198	61

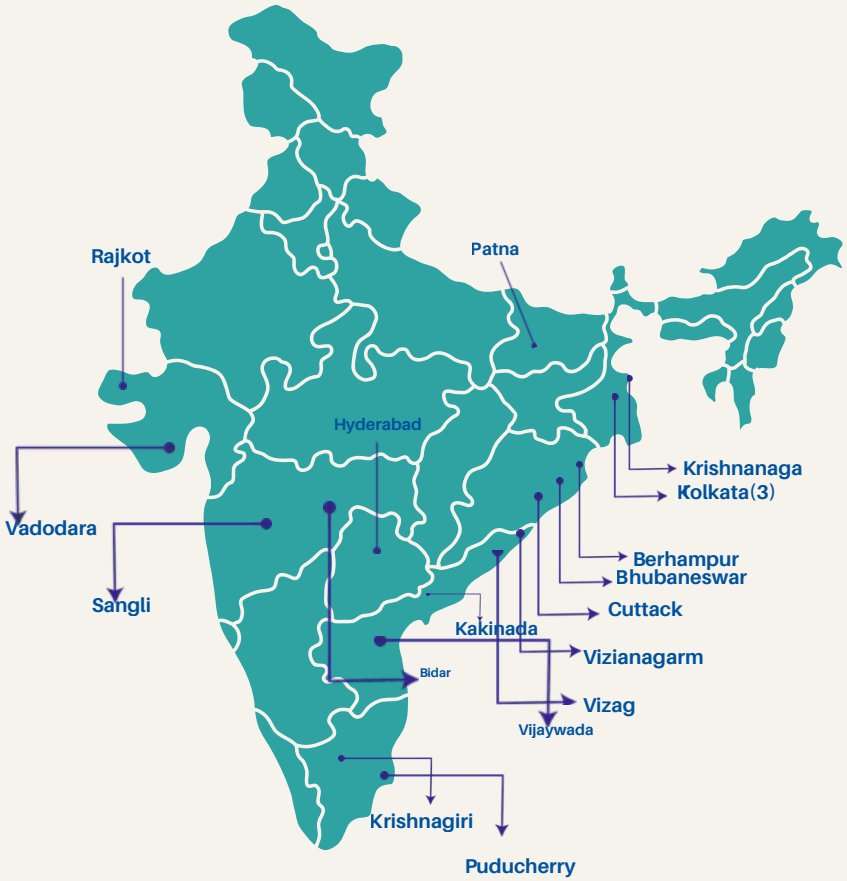
Cleft Lip	Cleft Palate	Facial deformities	Dental	Nutrition	Speech
510	601	33	583	54	1001

OUTREACH CENTRES

2025-2026

19 Outreach Centres across India spread over at Berhampur, Bhubaneswar, Bidar, Cuttack, Hyderabad, Kakinada, Kolkata (3), Krishnagiri, Krishnanagar, Puducherry, Patna, Rajkot, Sangli, Vadodara, Vijayawada, Vizag and Vizianagaram in partnership with local Hospitals. The credentialed medical volunteers of Mission Smile conducts surgeries in these Centres throughout the year. A total of 789 surgeries were done in outreach Centres during this FY.

- Christian Hospital, Berhampur
- Hi-Tech Medical College and Hospital, Bhubaneswar
- Vasu Hospital, Bidar
- Heritage Healthcare, Cuttack
- Unicorpus Ward and Deed Hospital, Hyderabad
- Government General Hospital, Kakinada
- Metro Railway Hospital, Kolkata
- South Eastern Railway Central Hospital, Kolkata
- Techno India Dama Hospital , Kolkata
- Shree Arunachala Hospital, Krishnagiri
- Hiramani Memorial Hospital, Krishnanagar
- Curis Hospital, Patna
- New Medical Centre, Puducherry
- Gokul Hospital, Rajkot
- Sushruta Plastic Surgery and Burns Hospital, Sangli
- Isha Multispecialty Hospital, Vadodara
- Government General Hospital, Vijayawada
- Gayatri Vidya Parishad Institute of Health Care and Medical Technology, Vizag
- Tirumala Medicover Hospitals, Vizianagaram



Outreach Centre Patient Statistics

789

Surgeries

Male	Female
472	317

0–6 years	6–12 years	12–18 years	18+ years
395	197	89	108

Cleft Lip	Cleft Palate	Facial deformities
368	364	57

OUR CENTRE HEADS ACROSS INDIA



Dr Anjana Malhotra
Kolkata (SERCH)



Dr. Manish Mukul Ghosh
Kolkata & Krishnanagar



Dr. Sangram Patra
Bhubaneshwar



Dr. Varun Ramachandra
Vadodara



Dr. Abhitosh Debata
Cuttack



Dr. Rammohan Kumar
Krishnagiri



Dr Kapil Patil
Bidar



Dr. S Sakthivel
Puducherry



Dr. Biswajit Mishra
Berhampur



Dr Jyothshna
Vijayawada



Dr Dhaval Bariya
Rajkot



Dr. Avinash Patil
Sangli



Dr Ratna Bhushan
Kakinada



Dr Prabhakar Margam
Hyderabad

MEDICAL MISSIONS



In the financial year 2025–26, Mission Smile carried out 18 successful medical missions across Andhra Pradesh, Gujarat, Karnataka, Kerala, Madhya Pradesh, Odisha, Uttar Pradesh and West Bengal. These life-changing interventions were made possible by the generous support of our major partners: the Muthoot Pappachan Foundation, Swarnalata Motherson Trust, Indian Oil Corporation Ltd., Indorama, Lighthouse Canton. Together, we reached some of the most underserved communities in the country, bringing free cleft-care services and renewed hope to hundreds of children and families.









Mission Patient Statistics

782

Surgeries

- Male: 467
- Female: 315

0–6 years	6–12 years	12–18 years	18+ years
392	193	90	107

Cleft Lip	Cleft Palate	Facial deformities
365	361	56

A Landmark Achievement in Cleft Care- 50,000 Life-Changing Smiles



FY 2025–26 marked a historic milestone for Mission Smile as we crossed 50,000 cleft surgeries nationwide. This achievement was reached at our Berhampur Centre in Odisha, where Kartik Biswal from Ganjam district became the recipient of our 50,000th life-changing cleft surgery.

More than just a number, this milestone represents 50,000 stories of hope, healing, and transformation. It reflects the unwavering commitment of our Board of Trustees, Medical Council, dedicated medical volunteers, and Mission Smile team, as well as the invaluable support of our donors, partners, and government stakeholders.

As we celebrate this landmark achievement, we remain committed to ensuring that every child born with a cleft condition has access to comprehensive care and the opportunity to smile with confidence.







Bhabani's Bright Smile: A Journey from Uncertainty to Hope



In the district of Vizianagaram, Andhra Pradesh, Dinesh Kumar and his wife Nagamma lived a simple life, managing their household with a monthly income of just ₹15,000. Despite financial challenges, their world revolved around their child, Y Bhabani, who brought immense joy into their lives.

However, their happiness was accompanied by worry when they discovered that Bhabani was born with a cleft condition. The family was anxious about her future, unsure of how they would afford treatment or where to even begin.

Hope came when they visited a government hospital in Vizianagaram. There, they learned about the possibility of free cleft surgery, a piece of information that changed everything for them. Encouraged and guided, the family took the next step toward treatment.

Bhabani was later operated under the Muthoot Mission, where a dedicated team of doctors ensured she received the best possible care. The surgery was successful, bringing not just a transformation in her appearance, but also renewed confidence and happiness to her family.

Today, Bhabani's smile reflects a journey of courage, awareness, and timely support. For Dinesh and Nagamma, what once felt like an overwhelming challenge has turned into a story of hope and gratitude.

Bhabani's story stands as a powerful reminder that even in the face of financial hardship, the right support system can help create life-changing transformations.



Patient Name: Arman Polai

One-year-old Arman Polai was born with a unilateral cleft lip, a condition that can affect a child's feeding, facial development, speech, and overall confidence as they grow. Hailing from Gajapati district, Arman's family was deeply concerned about his health and future. Like many families in remote areas, they faced uncertainty about where to find timely, safe, and affordable treatment for their young child.

After learning about Mission Smile's cleft care services, Arman's family brought him to Christian Hospital, Berhampur, for evaluation. Despite the emotional and logistical challenges of travelling for treatment, they remained determined to ensure that Arman received the care he needed at an early stage of life.

Following a thorough medical assessment, Arman successfully underwent a Primary Unilateral Cleft Lip Repair performed by a skilled surgical team. The procedure went smoothly, and his recovery was closely monitored by the medical staff. The surgery successfully repaired his cleft lip, improving his facial appearance and supporting more comfortable feeding and healthy development.

Arman's family expressed their heartfelt gratitude to Mission Smile for making this life-changing treatment possible. His journey is a reminder of the importance of early intervention, compassionate care, and accessible healthcare in helping children with clefts grow up healthier, happier, and more confident.

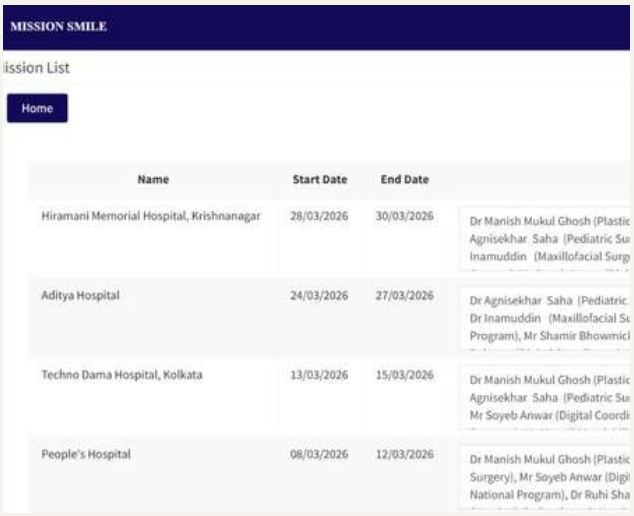
EMR System Launch

- **Introduced a centralized EMR system enabling secure, real-time access to patient data across multiple users and locations.**
- **Enhanced patient tracking, follow-ups, reporting, and coordination through digitized medical records.**
- **Successfully implemented the system**

Main dashboard



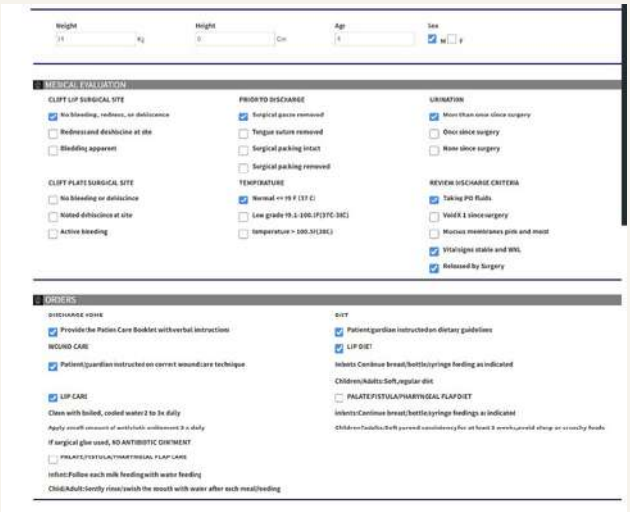
Camp list



OT Schedule



Discharge Order



Challenges faced and our resilient response:

FY 2025–26 was a year of growing demand and expanding reach for Mission Smile. As we increased the number of medical missions and extended our services to more children and families, we encountered several operational and resource-related challenges.

One of the key challenges was donor fatigue and the increasing need to build new funding partnerships. In a competitive CSR and philanthropic environment, sustaining donor engagement while securing new support required consistent outreach, meaningful communication and a clear demonstration of impact. At the same time, the growing number of medical missions highlighted the need for a larger pool of qualified medical volunteers. The commitment of our existing volunteers remained exceptional; however, expanding programmes required additional surgeons, anaesthetists, paediatricians, nurses and allied health professionals to ensure that every mission continued to meet Mission Smile's high standards of safe, quality care.

Rising inflation also placed pressure on programme costs. Increased airfares, accommodation expenses and the cost of essential medical consumables made it more challenging to deliver surgeries efficiently, particularly in remote locations where access to specialised care is limited.

Mission Smile responded with resilience, innovation and collaboration. We strengthened our donor-engagement efforts through transparent reporting, impactful beneficiary stories and regular communication on programme outcomes. We also continued to build strategic partnerships with hospitals, corporates, government stakeholders and individual supporters to diversify resources and sustain our work.

To address volunteer capacity, we actively engaged our network of medical professionals and partner institutions, while encouraging more specialists to join our mission of providing free cleft care. Careful advance planning, strengthened local coordination and prudent cost management helped us optimise available resources and reduce avoidable expenses. Despite these challenges, Mission Smile continued to deliver safe, comprehensive and life-changing cleft care, ensuring that more children could receive the opportunity to smile with confidence.

FINANCIAL REPORT: FY 2025-26

MISSION SMILE
RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR 01-04-2025 to 31-03-2026

Receipts	Amount (Rs.)	Amount (Rs.)	Payments	Amount (Rs.)	Amount (Rs.)
To Balance B/f			By Auditor's Remuneration		149,800
Balance with Bank	22,188,943		By Administrative Expenses		2,835,817
Cash in Hand	9,604	22,198,547			
			By Expenses for Object of the Trust		
To Donations			Project Expenses		97,108,841
Domestic Funds Received	87,652,803				
FCRA Funds Received	7,444,577	95,097,380	By Purchase of Fixed Assets		202,406
To Interest Received			By Loans and Advances		78,348
Interest on FCRA	119,758				
Interest on Income Tax Refund	132,733				
Interest on Corpus	121,184				
Interest on Domestic Accounts	943,637	1,317,312			
To Other Income		360,000			
To Consumption of Medicine and Consumables		501,677			
To Increase in Current Liabilities		1,397,711	**By Balance C/fd**		
			Balance with Bank	20,478,961	
			Cash in Hand	18,454	20,497,415
TOTAL		**120,872,627**	**TOTAL**		**120,872,627**

As per our Report of even date attached.

For Anay Gogte & Associates
Chartered Accountants

ANAY RAGHUNATH GOGTE
Digitally signed by ANAY RAGHUNATH GOGTE
Date: 2026.09.25 16:56:07 +05'30'

(A. R. Gogte)
Proprietor
M.NO. 037046
FRN: 158785W
Place : Mumbai
Date : September 25, 2026

For Mission Smile

TARUN KUMAR SAHNI
Digitally signed by TARUN KUMAR SAHNI
Date: 2026.09.25 11:13:19 +05'30'

Trustee

For Mission Smile

JOYSHREE DAS VERMA
Digitally signed by JOYSHREE DAS VERMA
Date: 2026.09.25 16:45:08 +05'30'

Trustee

OUR BENEFACTORS





cleftosmile
Mission Smile

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India Power, Plot No. X-1, 2 & 3, Block EP
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Tel: +91-33-40616066

Registered Office :
Unit No.102, Tribhuwan Complex
Ishwar Nagar, Mathura Road New
Delhi 110065

Website : www.missionsmile.org

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